

TROUBLESHOOTING & MAINTENANCE



For more information contact...

WOODFORD MANUFACTURING COMPANY, LLC.

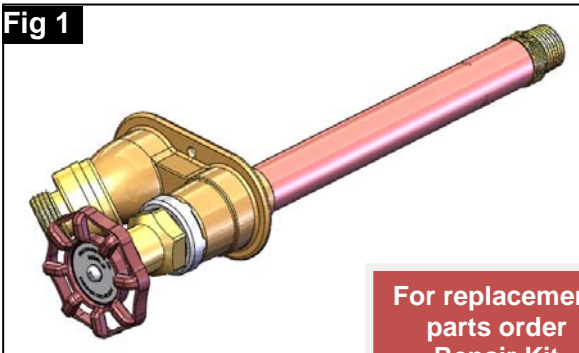
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Model 20, 25 & 27 Freezeless Wall Faucet

Rev 05/11 Form No. TM25.101

Fig 1



For replacement
parts order
Repair Kit
RK-25

Fig 2

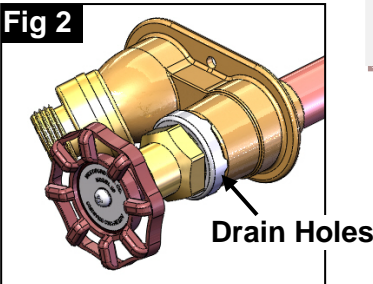


Fig 3

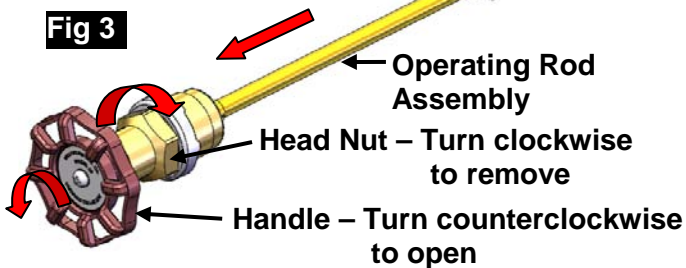
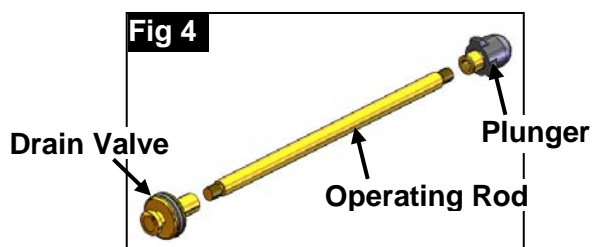


Fig 4



NOTE: Older faucets with a plastic head nut and handle should be upgraded with the **RK-25** Repair Kit, which will repair most common problems and upgrade the faucet to the current design. Faucets with a brass head nut may be repaired with the **RK-25** Repair Kit or individual parts may be replaced per the instructions below.

Note to installer: Do not lubricate any part of the RK-25 repair kit or faucet. Lubrication can cause accelerated deterioration of the rubber parts or cause abnormal operation of the faucet.

- **Water leaks from the drain holes, behind the handle, when the faucet is full on and flowing water from the nozzle. (Fig 2)**
The **Drain Valve** (35280) is damaged and needs to be replaced. Follow instructions below on how to remove the operating rod and replace the drain valve. **(Fig 4)**
- **Water leaks from the drain holes, behind the handle, when the faucet is only partially open with either a trickle of water from the nozzle or before water flows from the nozzle. (Fig 2)** The **Plunger** (30230) is undersize or damaged. Follow instructions below on how to remove the rod and replace the plunger. **(Fig 4)**
- **Faucet makes a loud squealing noise when the faucet is on.** Caused by excessive water pressure from the supply line (125 PSI or greater). A new **Plunger** (30230) **(Fig 4)** may solve the problem, but a pressure regulator on the supply line may be required.
- **Faucet will not drain when shut off.** Make sure **Handle** is turned off completely and tight. If it still does not drain, the tube or rod may be short or long.
- **Faucet leaks from the nozzle or leaks from the drain holes when the faucet is off. (Fig 2)** If it's a new installation, most likely caused by debris or obstruction in the seat. Follow instructions below on how to remove the operating rod and inspect plunger for damage and flush the casing before reassembling.
- **Operating rod removal. (Fig 3)** To remove the **Operating Rod** from the faucet, shut off the water supply to the faucet and turn the **Handle** counterclockwise to the full open position. Remove the **Head Nut** with a wrench by turning clockwise (left hand threads). Pull the operating rod assembly out of the faucet. The plunger and drain valve are threaded on the rod. A couple pairs of vise grips will remove the parts from the rod. When reassembling the parts on the rod, do not over tighten or the rod may break at the threads.